Don't Pay More Than You Have To With *Patient Saver Non-Specialty*

You may be eligible to pay as little as $0 for your pharmacy co-pay through the Patient Saver Program.

EmpiRx Health has partnered with **Luna Health Solutions** to manage their Patient Saver program. This innovative program helps eligible individuals reduce their out-of-pocket costs for certain medications by assisting them in securing manufacturer's copay assistance cards.

A **Luna Health Coordinator** ***will be contacting you directly*** and assist by handling every step of the process for you - from pre-qualification to enrollment and coordination with your pharmacy.

To ensure that you'll be contacted, please register an account with EmpiRx Health's Member Portal. Registering is easy! Visit www.myempirxhealth.com

HOW IT WORKS

Receive Claim:
A prescription is processed at your retail or mail order pharmacy which triggers a clinical review process for eligible medications.

Clinical Review:
EmpiRx Health consults with your prescriber to ensure the you're receiving the most clinically appropriate and cost-effective treatment for your health condition.

Obtain Funding:
EmpiRx Health reviews your eligibility for assistance and if you qualify, a **Luna Health Coordinator** will call you and walk you through the manufacturer-specific enrollment process.

Maximize Copay Assistance:
The copay assistance is applied to your cost share.

Patient Consultation:
For mail-order prescriptions, a clinician will call you to discuss copay amount, adherence, potential side effects, and confirm shipping arrangements.

Members are required to enroll in the program unless determined ineligible (e.g., has Medicaid). If a member does not enroll, they may be responsible for the cost of the drug.

CONTACT

A Luna Health Coordinator will contact *you*, if you qualify.
For any questions, you may contact Luna Health at: 866-906-4854

EMPIRX HEALTH

myempirxhealth.com

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App available for iPhone & Android

Patient Saver Non-Specialty | Frequently Asked Questions

What is a manufacturer assistance program?

Manufacturers offer copay assistance programs to make their medications more affordable for patients, thereby encouraging drug adherence and positive health outcomes. EmpiRx Health's approach ensures clinical appropriateness by confirming the most cost-effective treatment with the physician. Through the manufacturer-specific enrollment process, members are always helped through the enrollment process via a coordinator. Annual copay assistance funding limits and program eligibility requirements vary by manufacturer and alternative funding programs and are subject to change.

Who is eligible for copay assistance through the Patient Saver Non-Specialty Copay Assistance Program?

The Patient Saver Non-Specialty Copay Assistance program leverages third-party manufacturer programs to reduce costs for select medications. The EmpiRx Health Cost Containment Team maintains a record of available copay assistance programs and alternative funding, and identifies members on these medications through claims monitoring, and supports members through a manufacturer-specific enrollment process. A member would not be eligible for copay assistance if they are enrolled in Medicare, Medicaid, or any federal or state healthcare program.

What information about the program will I receive?

Members eligible for copay assistance through Patient Saver Non-Specialty will receive an introduction letter prior to the start of the program. They will also receive a call from a coordinator to introduce the program, answer questions, and facilitate in the enrollment process. If the member cannot be reached or is unavailable at the time of their call, additional outreach attempts will be made to assist with enrollment. Member phone numbers on file are critical to the success of engaging and enrolling members in the Patient Saver Non-Specialty program.

What action is required by me?

A coordinator will call you to assist with the manufacturer-specific enrollment process. They will complete the enrollment process on your behalf when possible or will facilitate a three-way call if active participation from the member is required by the manufacturer. For members who are currently enrolled in an assistance program, the coordinator will confirm copay assistance processing information for future use. Please register with EmpiRx Health’s member portal to ensure that your Luna Health coordinator can reach you.

Is the program mandatory for members to participate?

Yes. Members are required to enroll in the program unless determined ineligible (e.g., has Medicaid). If a member chooses not to participate, they may be responsible for the full cost of the medication.

Can I call my representative at Luna Health anytime?

You may call Luna Health for cost savings questions at any time. EmpiRx Health should be the first point of contact for any benefit or clinical questions. Luna Health can be contacted at **866-906-4854** and are more than happy to assist you.

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